

## **GENERAL TERMS AND CONDITIONS**

### **PYTLOUN PARKING**

#### **Operator:**

**Autohotel s.r.o.**

Company ID: 23118628

VAT ID: CZ23118628

Registered Office: Humpolecká 1886/26, 140 00 Prague 4

Registered in the Commercial Register maintained by the Municipal Court in Prague, C 421694

Contact email: [office.assistant@pytloun-hotels.cz](mailto:office.assistant@pytloun-hotels.cz)

Phone: +420 608 022 882

(hereinafter referred to as the “Operator”)

#### **1. Introductory Provisions**

1.1 These Terms and Conditions (hereinafter referred to as the “Terms”) govern the rights and obligations between the Operator and the customer (hereinafter referred to as the “Customer”) regarding the use of parking spaces at the PYTLOUN PARKING facility (hereinafter referred to as the “Parking Lot”).

1.2 By parking a vehicle or reserving a parking space, the Customer confirms that they have read and agree to these Terms.

1.3 Legal relations are governed primarily by Act No. 89/2012 Coll., the Civil Code.

#### **2. Subject of the Service**

2.1 The Operator provides:

- short-term parking (from 1 hour),
- medium-term parking (multi-day),
- long-term parking (monthly and longer),
- or the reservation of a parking space.

2.2 The service consists of allowing the use of a designated parking space for the agreed period.

2.3 Unless expressly stated otherwise, this is not a secured parking service nor does it involve taking the vehicle into custody.

### **3. Formation of the Contract**

3.1 The parking contract is formed by:

- the vehicle entering the Parking Lot,
- the purchase of a parking ticket,
- confirmation of an online reservation,
- the conclusion of a written contract for long-term parking.

3.2 A separate contract may be concluded for long-term parking.

### **4. Price and Payment Terms**

4.1 Parking fees are listed in the current price list published:

- at the entrance to the premises,
- on the website,
- or in the reservation system.

4.2 Parking fees may be paid:

- via online payment,
- by invoice (for contract customers).

4.3 If the paid parking time is exceeded, the Customer is obligated to pay the additional fee according to the current price list.

4.4 If the Customer fails to pay the parking fee, the Operator is entitled to demand a contractual penalty or compensation for damages.

### **5. Rules for Using the Parking Lot**

5.1 The Customer is required to:

- obey traffic signs,
- park only in designated spaces,
- follow the instructions of the staff,
- secure the vehicle against movement.

5.2 The following are prohibited in the Parking Lot:

- storing hazardous materials,
- performing vehicle repairs,
- handling fuels,

- leaving a vehicle in a technically unroadworthy condition.

5.3 The maximum speed limit on the premises is [fill in] km/h.

## **6. Liability**

6.1 Unless otherwise agreed, the Operator is not liable for:

- theft of the vehicle,
- damage caused by a third party,
- damage to items left in the vehicle.

6.2 The Operator is liable for damage only if it can be proven that the damage was caused by a breach of the Operator's obligations.

6.3 The Customer is liable for damage caused by the operation of their vehicle.

## **7. Long-term parking**

7.1 For long-term parking, the parking period is agreed upon individually.

7.2 Payment is generally due monthly in advance.

7.3 In the event of a payment delay exceeding [insert] days, the Operator is entitled to:

- restrict access to the vehicle,
- charge a contractual penalty,
- terminate the contract.

## **8. CCTV System and Personal Data Protection**

8.1 The parking lot may be monitored by a CCTV system for the purpose of protecting property.

8.2 The Operator processes personal data in accordance with Regulation (EU) 2016/679 (GDPR).

8.3 Details regarding the processing of personal data are set forth in a separate document titled "Privacy Policy."

## **9. Complaints**

9.1 Complaints may be filed:

- in writing to the registered office address,
- by email,
- in person with the operator.

9.2 Complaints will be resolved without undue delay, no later than within 30 days.

## **10. Termination of Parking**

10.1 Parking ends:

- upon the vehicle's departure,
- upon the expiration of the agreed-upon period,
- upon termination of the contract (for long-term parking).

10.2 A vehicle left after the expiration of the agreed-upon period without payment may be handled in accordance with applicable laws.

## **11. Final Provisions**

11.1 These Terms and Conditions are valid and effective as of [insert date].

11.2 The Operator reserves the right to amend these Terms and Conditions. The current version is always published on the website and at the Parking Lot premises.